

The 18 Drivers: What Actually Moves Enterprise Value?

Value Drivers: The Hidden Engine of Business Success

Executive Summary

Value drivers have been used for decades as a measure of profitability, operational excellence, and an indicator of future performance.

They allow a business owner, COO, or potential investor or buyer to diagnose a business in manageable pieces, comparing those parts to known standards and benchmarks.

We use them to standardize and optimize a business, lifting the entire organization in three areas:

- Growth
- Transferable Value, and/or
- Overall Organizational Excellence

In 2026, that work has taken on new urgency. Private equity firms are sitting on roughly \$1 trillion in U.S. dry powder (more than \$2.5 trillion globally) and are under pressure to deploy it. At the same time, more than half of small business owners are now over age 55, and millions of those businesses will change hands over the next decade. Buyers have capital and choices; sellers who understand and manage their value drivers are the ones who capture the premium.

Further Understanding

Too many business owners still discover value drivers only when they're ready to sell. This reactive approach misses a crucial opportunity: value drivers are the fundamental activities and characteristics that determine a business's worth and its potential for continued success.

Think of value drivers as your business engine's diagnostic signs. The engine runs day to day, but value drivers tell you which parts are contributing to the engine's power and which are robbing you of peak performance.

"Fixing" the poorer performers increases the value of the entire organization. Value drivers come in several flavors: financial drivers (revenue growth, profit margins) and non-financial drivers (brand strength, customer loyalty, and increasingly, demonstrated AI-driven productivity). Some are internal and fully within the organization's control. Others are external pressures, such as interest rates or labor markets, that are harder to control but should still be anticipated and planned for.

What makes value drivers fascinating is their uniqueness to each business. One company might thrive on technological innovation; another might excel through superior customer

service. The key is identifying and nurturing the specific drivers that matter most to your organization.

When you actively manage your value drivers, you're fine-tuning your business engine. This proactive approach delivers two powerful benefits:

1. **Immediate impact:** enhanced operational efficiency and increased profitability
2. **Long-term value:** a higher business valuation when it's time to sell

Today's Business Climate: Why Value Drivers Matter More Than Ever

Capital is moving again, but buyers are pickier. Private equity firms are holding near-record levels of dry powder, and much of that capital was raised in 2022–2024 funds now approaching the end of their investment windows. That pressure to deploy is expected to make 2026 a breakout year for middle-market M&A. But it isn't indiscriminate: buyers are applying a sharper filter, narrowing the valuation gap only for businesses that can prove their performance, not just claim it.

The "silver tsunami" is accelerating succession timelines. More than half of U.S. small business owners are now over 55, and an estimated 2.3 to 3 million baby boomer-owned businesses are expected to change hands over the next decade. Yet fewer than a third of these owners have a formal succession or exit plan, and only about 15–20% have ever had a professional valuation. Owners who get ahead of this — by identifying and strengthening their value drivers now — hold real leverage over those who wait until a health event, a partner dispute, or an unsolicited offer forces the issue.

AI has become a value driver in its own right. Buyers and investors no longer reward a business simply for "using AI." They're scrutinizing whether AI investment is visibly moving margins, productivity, and customer retention. Businesses that can show AI is expanding margins or improving net revenue retention are commanding premium multiples; those that can't show measurable impact see little to no valuation benefit, and in some cases a discount relative to peers who can.

Financing costs are staying elevated. The Federal Reserve has held its benchmark rate in the mid-3% range through mid-2026, with some projections drifting toward 4% rather than down. In a higher-for-longer rate environment, cash flow quality, margin resilience, and capital efficiency carry more weight in a valuation than they did during the previous decade of cheap money.

The M&A Perspective

In today's active marketplace, potential buyers carefully examine every aspect of a business. With record capital looking for a home and a wave of succession-driven sellers entering the market, buyers can afford to be selective — and most M&A firms still treat value drivers as their primary lens for assessing a target.

Smart business owners recognize that the same factors driving day-to-day success also attract potential buyers. Besides financials, buyers now scrutinize an expanded set of risk-related value drivers, including:

- Customer Concentration
- Succession Planning Readiness
- Operational Excellence
- Demonstrated, Measurable AI and Technology Impact

Essential Takeaways

- Value drivers are your business's performance engines
- Both financial and non-financial factors — including AI-driven productivity — now contribute to value
- Regular monitoring and optimization of value drivers leads to sustainable growth
- With record private equity capital under pressure to deploy, well-documented, well-run businesses are positioned to capture a premium in 2026
- The silver tsunami means succession-ready businesses will have the advantage as millions of owners head toward retirement over the next decade
- Early identification and management of value drivers positions your business for long-term success, regardless of the interest rate or deal environment

Remember: the earlier you identify and optimize your value drivers, the stronger your business becomes — whether you plan to sell or not.

Interested in learning more? Click the link to book a Discovery Call or the link to take the ValuCompass Discover Assessment today!

Contact: Louise Aitcheson – Riverbend Strategies, LLC – (518) 424-4395



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